



OFFICIAL RESPONSES TO VENDOR QUESTIONS  
RFA-2021-DBH-01-TRANS

No.	Question	Answer
1.	<p><b>Section 1. Request for Services, Subsection 1.1. Purpose and Overview, Paragraph 1.1.1. Purpose, Subparagraph 1.1.1.3., Part 1.1.1.3.4.</b></p> <p>Can an applicant apply for less than 14 beds? (i.e., can an applicant apply for six (6) of the fourteen (14) beds?)</p>	Yes.
2.	<p><b>Section 1. Request for Services, Subsection 1.2. Scope of Service, Paragraph 1.2.7. Transitional Housing Program, Subparagraph 1.2.7.5., Part 1.2.7.5.4.</b></p> <p>Can the applicant ensure the service is available and provided by another community provider?</p>	See subparagraph 1.2.7.5.
3.	<p><b>Section 1. Request for Services, Subsection 1.2. Scope of Services, Paragraph 1.2.7. Transitional Housing Program, Subparagraph 1.2.7.8., Part 1.2.7.8.2.</b></p> <p>Can you describe how the Department intends to confirm compliance with this section, in regards to ensuring “fidelity standards” are followed?</p>	See Subparagraph 1.2.10.12.
4.	<p><b>Section 1. Request for Services, Subsection 1.2. Overview, Paragraph 1.2.7., Subparagraph 1.2.7.10., Part 1.2.7.10.1.</b></p> <p>Would the Department approve the use of on-call nursing during weekend and evening hours, understanding that nursing can be arranged on site as needed?</p>	Yes. If the agency is able to do on-call nursing, with provisions that the use of tele health and/or face-to-face services will be used for those hours, as well as having specific guidelines for when medical reasons require nursing to be on-site.9

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5.	<p><b>Section 1. Request for Services, Subsection 1.2. Overview, Paragraph 1.2.10. Transitional Housing Program Requirements, Subparagraph 1.2.10.3., Part 1.2.10.3.1.</b></p> <p>a) Has the Department planned to increase the availability of these services in order to avoid delays due to DOC requirements or delays in court proceedings as well as lack of community resources?</p> <p>b) Will the discharge outcomes reflect instances when discharge is delayed due to circumstances outside the control of the THS provider?</p>	<p>a) Selected applicants must notify the Department if delays in discharge are anticipated.</p> <p>b) Yes. If there are circumstances in which a client is delayed discharge due to reasons outside the control of THP, and the Department has granted a written waiver, the Department will work with the THP provider on the issue.</p>
6.	<p><b>Section 1. Request for Services, Subsection 1.2. Scope of Services, Paragraph 1.2.10. Transitional Housing Program Requirements, Subparagraph 1.2.10.13.</b></p> <p>a) 1.2.10.13 stipulates program participants cannot enter into lease agreements. HUD requires a lease in all circumstances for HUD-funded apartments where THP residents reside. Can you explain why this provision is being added and can a waiver be sought under certain circumstances?</p> <p>b) Alternately, certain provisions can be added to leases that ensure the intent of the THP is adhered to, and that no negative circumstance result from the use of a lease?</p>	<p>a) THP residents should not be residing in any homes or locations in which a lease is required; including HUD housing.</p> <p>b) Since this is a treatment program, the expectation is the THP will utilize other mechanisms such as house rules, codes of conduct, treatment plans, and client rights.</p>
7.	<p><b>Section 1. Request for Services, Subsection 1.2. Scope of Services, Paragraph 1.2.11. Staffing, Subparagraph 1.2.11.6., Part 1.2.11.6.2.</b></p> <p>PT peer support specialist - Does this staffing requirement</p>	<p>If daytime programming hours take place over the weekends and on holidays, peer support specialists may be scheduled during those times. Applicants are expected to schedule peer support specialists so they are available and accessible to THP clients as part of</p>

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	provision include weekends and holidays?	standard programming.
8.	<p><b>Section 1. Request for Services, Subsection 1.2. Scope of Service, Paragraph 1.2.11. Staffing, Subparagraph 1.2.11.10., Part 1.2.11.10.2.</b></p> <p>a) Can you please provide a definition and scope of “billable services”?</p> <p>b) Are you requesting all billable services provided to a THP client through any program be included in THP and related required reports? For example, if a THP client receives dental care from the Contractor’s health center, is that to be reported? If a client receives gynecological care through the Contractor’s health center, should that be reported?</p>	<p>a) Billable services are the community mental health services identified in Section 1.2.7.5. and further defined in He-M 426. These are services provided by THP staff for THP residences.</p> <p>b) Billable services are the community mental health services identified in Section 1.2.7.5. and further defined in He-M 426. These are Community Mental Health services provided by THP staff for individuals residing in a THP residence. Services provided by non-THP staff are not billable under the scope of resulting contract.</p>
9.	<p><b>Section 1. Request for Services, Subsection 1.3. Compensation &amp; Contract Value, Paragraph 1.3.1. Amount of Funding, Subparagraph 1.3.1.1.</b></p> <p>a) Can you please indicate the current funding provided from the state to support each THP project/ region?</p> <p>b) Can you indicate the anticipated funding levels by THP project/ region through this new RFA?</p> <p>c) Can you provide an average cost per person served in the THP programming, inclusive of all sources of funds (state grant funding plus other funding (such as Medicaid/ insurance)?</p>	<p>a) Please review current public contracts.</p> <p>b) See Appendix D.</p> <p>c) The Department does not have the level of detail required to answer the average operating cost of THP programs in NH.</p>
10.	<p><b>Section 1. Request for Services, Subsection 1.3. Compensation &amp; Contract Value, Paragraph 1.3.1. Amount</b></p>	<p>The \$219 rate for this location increased by 3% to \$225.79 effective January 1, 2020. The 43 transitional housing beds located on the Hugh Gallen Office Park</p>

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	<p><b>of Funding, Subparagraph 1.3.1.3.</b></p> <p>Will the forty-three (43) transitional housing beds located at the Hugh Gallen Office park in Concord be reimbursed at the Therapeutic Behavioral Service (TBS) rate of \$219.00 per diem?</p>	<p>will be reimbursed at the per diem rate of \$225.79.</p>
11.	<p><b>Section 2. Notices, Subsection 2.3., Application Submission, Paragraph 2.3.1.</b></p> <p>Can you provide some guidance as to how we should send large sized documents electronically? Is there a Dropbox or Google Docs option?</p>	<p>See Section 2.3.1.2. There is no Dropbox or Google Docs option.</p>